

EMERGENCIES

Should you find it necessary to call for emergency service during normal working hours, please call 717-657-0840 and give all pertinent information to the operator. If you should need to call for emergency service after normal working hours, please call 877-501-1286 and give all pertinent information to the operator.

To minimize the extent of damages in the event of a plumbing or electrical emergency you must turn off the water valve at the shut-off valve inside the house or a circuit breaker in the electrical panel. Our representative demonstrated the simple procedures at your pre-settlement walk-through.

Richmar Builders, Inc. has contractual agreements with the providers of the plumbing, heating, air conditioning, and electrical in your home. System providers have 24 hour service for emergencies and your system provider's name and telephone number are listed below:

Plumbing – William Witter	717-766-6201
Heating – HB McClure Company	717-232-4328
Air Conditioning – HB McClure Company	717-232-4328
Electric – JL Ruth Electric Inc.	717-697-1814
Electric Provider – Met Ed	1-800-545-7741
Gas Provider – Columbia Gas	1-888-460-4332

Should you elect to directly contact your system provider please also inform Richmar Builders that you have done so.

Neither Richmar nor the provider will be responsible for charges from the telephone company or any other utility or contractor unless Richmar and/or the system provider were first given the opportunity to correct the problem.

In case of gas emergency, such as gas odors both inside and outside your home, please call Columbia Gas directly at 1-888-460-4332.